

Developmental Services Ontario:

What you and your patients need to know

What is DSO?

- DSO helps adults with developmental disabilities and their caregivers connect with services and supports
- There are nine DSO agencies in Ontario
- Completes an application package and needs assessment
- Makes referral to adult developmental services and programs on your behalf

Developmental Services and Supports Accessed and Organized through DSO

- Community participation supports (e.g., work, recreation, passport funding)
- Residential supports (e.g., group homes, supported independent living)
- Caregiver respite services (in home and out of home)
- Person-directed planning supports (help adults with developmental disability develop their own vision and goals for their future)
- Specialized supports (e.g., service coordination, clinical services, case management)

These supports can be delivered one-on-one or in groups. More information may be found at <http://www.dsontario.ca/> (under “Developmental Services in Ontario”)

What will happen when your patient or their caregiver calls DSO?

- The call will be answered by a DSO worker who will talk about the supports and services needed. The DSO worker will:
 - Ask about the person with a developmental disability and their current situation
 - Provide information about services that might be of interest
 - Explain the process to go through that is required to be eligible for services funded by the Ministry

Who is eligible for DSO?

- Age **18+ years** to receive services, but *can apply between 16-18 years*
- Documentation confirming age (e.g., government issued ID like a health card, passport, birth certificate)
- Resident of Ontario
- Documentation confirming residency in Ontario (e.g., government issued ID like a health card, passport, birth certificate)
- Have a developmental disability
 - Documentation by a psychologist confirming adult eligibility criteria. Typically, this is the most recent psychological assessment you have available (e.g., psychological assessment completed during school years).

How does my patient apply for DSO?

Contact the local DSO to confirm if they are eligible for DSO services or encourage them to contact DSO as part of follow-up.

Region	Email	Phone	Fax
Central East	dsocentraleast@yssn.ca	905-953-0796 1-855-277-2121	905-952-2077
Central West	dso@dsocwr.com	1-888-941-1121 Dufferin: 519-821-5716 Halton: 905-876-1373 Peel: 905-453-2747 Waterloo: 519-741-1121	Dufferin: 519-821-4422 Halton: 905-876-2740 Peel: 905-272-0702 Waterloo: 519-743-4730
East	admin@dsoer.ca	1-855-376-3737	1-855-858-3737
Hamilton-Niagara	info@dsohnr.ca	1-877-376-4674	
North East	dso@handstfhn.ca	1-855-376-6376	705-495-1373
Northern	info@lccctbay.org	1-855-376-6673	1-807-346-8713
South East	esteele@dsoser.com	1-855-237-6737 1-613-354-7977	
South West	maryregan@dsoswr.ca	1-855-437-6797	519-673-1509
Toronto	DSOTR@surreyplace.on.ca www.dsotoronto.com	1-855-372-3858	

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