

Educational Videos

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“The Aggressive Patient”

An agitated young man was brought to the Emergency department by police. In the first scenario the situation quickly escalates. In the improved practice, the young man is calmed and the underlying "cause" of the agitation is better understood.



“The Frequent Visitor”

A man with Down Syndrome in the emergency department has returned after having several previous visits because of stress at home. The improved practice segment of this video illustrates how hospital and community can work together to prevent unnecessary repeat visits. Tools are provided to connect with caregivers about crisis planning .



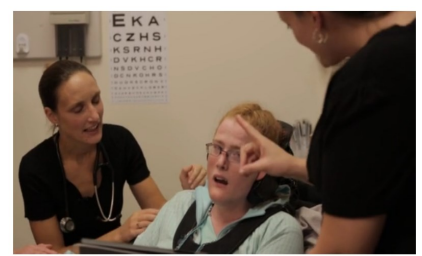
“The Difficult Blood draw”

An anxious young woman with Down syndrome is getting her blood drawn in hospital. In the first scenario, the nurse cannot get the blood drawn at all. In the improved practice, strategies to improve her care experience include explaining before doing, encouraging her to seek support from her sister, and sharing the "About Me" patient communication tool



Curriculum of Caring

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The HCARDD program encourages you to visit the excellent teaching resources available at http://machealth.ca/programs/curriculum_of_caring/ The Curriculum of Caring is focused on helping health care professionals and trainees to effectively care for people affected by developmental disabilities and includes teaching scenario in the emergency department.