

Click on any domain photo below to filter the indicators for that domain

BIG & SMALL DOT INDICATORS Click on any of the domain photos to read the overall performance comments for that domain

FISCAL PERIOD: 17/18 Q3



SAFE & WELL CAMH



Indicator Name	Current Value	Target	
ULOA Incidents for Forensic Patients	12.0	-----	
ULOA Incidents for Involuntary Patients	16.0	-----	
ULOA Incidents for Voluntary Patients	5.0	-----	
Workplace Violence Incidence - Against Patients (# Moderate or Severe Incidents/1000 Patient Days)	1.1	0.0	
Workplace Violence Lost Time Injury Frequency (# WPV incidents/100 FTEs)	0.4	-----	
Medication Reconciliation (Upon Discharge)	77.0 %	73.0 %	
Patient Mortality	-----	-----	
Percent of Patients with Physical Restraint	8.5 %	4.9 %	
Percentage of Inpatients with Suicide Risk IPOC and/or Safety and Comfort Plan Following Suicide Risk Assessment in High	62.8 %	-----	



PATIENT EXPERIENCE



ACCESS & EQUITY



SYSTEM LEADERSHIP



EFFICIENCY & EFFECTIVENESS

Indicator Name	Current Value	Target	
Average Length of Stay (4-90 Days)	23.0	24.5	
30-Day Readmission Rate	11.7 %	13.0 %	
7-Day Readmission Rate	5.6 %	4.9 %	
Percent ALC Days	17.7 %	18.7 %	
Self-Care Index Improvement	55.5 %	57.6 %	



ACCESS & EQUITY

Indicator Name	Current Value	Target	
90th Percentile ED LOS for Admitted Patients	14.9	-----	
EAU ALOS for Admitted Patients	24.0	-----	
Median Wait Time (Days) from Referral to Consult - All Clinics	32.0	-----	
Median Wait Time (Days) from Referral to Consult - General Clinics	40.0	45.0	
Median Wait Time (Days) from Referral to Consult - Mood Clinics	104.0	45.0	
% of Patients with Completed Socio-Demographic Questions	89.2 %	90.0 %	



SYSTEM LEADERSHIP

Total Value of New Grants Awarded	M11.8	M36.0	
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PATIENT EXPERIENCE

Indicator Name	Current Value	Target	
Experience Accessing Services (Inpatients)	57.4 %	60.7 %	
Experience Accessing Services (Outpatients)	76.8 %	72.5 %	
Experience Within Services (Inpatients)	54.5 %	62.3 %	
Experience Within Services (Outpatients)	89.5 %	88.4 %	
Overall Perception of Care (Inpatients)	54.8 %	59.3 %	
Overall Perception of Care (Outpatients)	85.4 %	83.2 %	